

# UNC Health Johnston

Johnston County's health care system, providing expert care close to home.

## Medical Staff Orientation

RevisionDate: 5/20/2022



# About UNC Health Johnston

# UNC Health Johnston

Smithfield & Clayton



5/20/2022



## **Campuses, outlying clinics**

- UNC Health Johnston in Smithfield, opened Dec. 15, 1951 as Johnston Memorial Hospital
- Johnston Medical Mall for outpatient, support services, 2003
- UNC Health Johnston in Clayton, outpatient center 2009, inpatient expansion into full hospital 2015
- SECU Hospice House, 2010
- UNCPN partnership, 2015

## **Facts**

- Licensed for 199 beds, 20 of those for behavioral health patients
- 2,154 employees, including part-time, contract, PRN; \$117 million payroll, including contract labor, benefits
- 349 active physicians on medical staff
- FY19/20 net revenue: \$235 million

# Our Mission and Vision

## **Our Mission:**

To improve the health of the people in our communities.

## **Our Vision:**

UNC Health Johnston will be the provider and employer of choice for Johnston County residents and health professionals as an integrated health care delivery system.

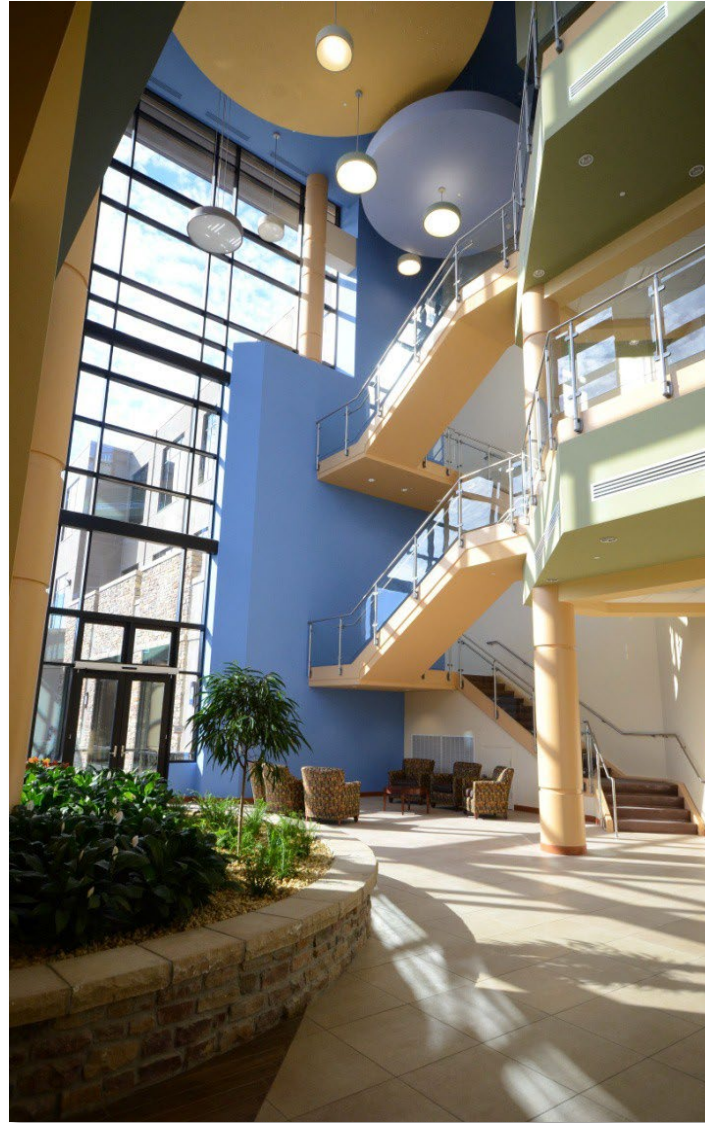
# Senior Leadership & Board

## [Leadership Team](#) (click to view)

- Tom Williams  
*President & Chief Executive Officer*
- Ruth Marler  
*Chief Operating Officer, Chief Nursing Officer*
- Kevin Cielinski  
*Vice President, Finance*
- Rodney McCaskill, MD  
*Chief Medical Officer*
- Kyle McDermott  
*Vice President, Support Services/Clayton Site Administrator*
- April Culver  
*Vice President, Marketing/Communications and Strategy*
- Amy Hamby  
*Associate Vice President, Patient Care Services*
- Tracey Carson  
*Associate Vice President, Patient Care Services*
- Robert Cupp  
*Administrative Director, Human Resources*

## [Board of Directors](#) (click to view)

# Clayton's Patient Wing





# Smithfield Campus



Johnston Medical Mall



SECU Hospice House



# Affiliation, Partnership

**2014:** entered a joint venture with UNC Health.

**2021:** expanded our partnership with UNC Rex.

## **Why we did it:**

- To set a strategic direction
- Gain access to capital
- Reduce cost
- Expand clinical capabilities
- To grow services, keep care local
- Improve access to care



# Our Services

Our continuum of care stretches from the beginning of life to the end.

5/20/2022

*Click service name to view*

## Smithfield Campus

[Behavioral Health](#)  
[Birthing center](#)  
[Cardiac rehab](#)  
[Cardiology](#)  
[Critical Care](#)  
[Da Vinci robotic surgery](#)  
[Diabetes Center](#)  
[Endoscopy](#)  
[Fitness and Wellness Center](#)  
[Gastroenterology](#)  
[Home Health](#)  
[Hospitalists](#)

[Hematology](#)  
[Lab Services](#)  
[Medical Oncology](#)  
[Neurology](#)  
[Orthopedics](#)  
[Outpatient Pharmacy](#)  
[Podiatry](#)  
[Primary/family care](#)  
[Psychiatry](#)  
[Pulmonology](#)  
[Radiology and Imaging](#)  
[Radiation Oncology](#)

[Rehabilitation Services](#)  
[Rheumatology](#)  
[Sleep Center](#)  
[Surgical Services](#)  
[Urgent care](#)  
[Urology](#)  
[Wound Care](#)  
[24-hour Emergency Department](#)

## Clayton Campus

[Birthing Center](#)  
[Cardiology](#)  
[Critical Care](#)  
[Endoscopy](#)  
[ENT](#)  
[Gastroenterology](#)  
[Hematology](#)  
[Hospitalists](#)  
[Lab services](#)  
[Medical Oncology](#)  
[Neurology](#)  
[Orthopedics](#)

[Primary/family care](#)  
[Pulmonology](#)  
[Radiology and Imaging](#)  
[Radiation Oncology](#)  
[Rehabilitation Services](#)  
[Rheumatology](#)  
[Surgical Services](#)  
[Urgent Care](#)  
[Urology](#)  
[Wound Care \(inpatient\)](#)  
[24-hour Emergency Department](#)

## Home Care & Hospice

[Home Care](#)  
[Hospice](#)  
[SECU Hospice House](#)  
Palliative Care – provided M–F

# Quality Accolades

- Leapfrog A Rating in both Smithfield and Clayton Campuses
- Women's Choice Award: Best Hospitals for Outpatient Experience
- Healthgrades: Treatment of Heart Attack, Five –Star Recipient
- Healthgrades: Patient Safety Excellence Award
- CMS four-star rating for overall hospital quality
- U.S. News & World Report rating high performing in heart failure, COPD



# Quality Accolades

## 2022 Clinical Achievements



### Cardiac

Five-Star Recipient for Treatment of Heart Attack for 2 Years in a Row (2021-2022)

### Gastrointestinal

Five-Star Recipient for Treatment of Bowel Obstruction in 2022

### Patient Safety

Recipient of the Healthgrades 2021 Patient Safety Excellence Award™

Named Among the Top 5% in the Nation for Patient Safety in 2021

Named Among the Top 10% in the Nation for Patient Safety in 2021

# Accreditations

- Primary Stroke Center October 2021
- Designated lung cancer screening center since 2015
- Accredited cancer treatment center since 2015
- Accredited chest pain centers since 2013







# Medical Staff



# Medical Staff Services

5<sup>th</sup> Floor

Bright Leaf Tower  
Smithfield

Hours: M-F, 8 a.m.- 4:30 p.m.

## Dr. Rodney McCaskill

Chief Medical Officer

919-938-7536 | [Rodney.McCaskill@unchealth.unc.edu](mailto:Rodney.McCaskill@unchealth.unc.edu)

## Donna Phillips

Manager

919-938-7105 | [Donna.Phillips@unchealth.unc.edu](mailto:Donna.Phillips@unchealth.unc.edu)

## Renee Lett

Student Medical Education Coordinator

919-209-5168 | [Renee.Lett@unchealth.unc.edu](mailto:Renee.Lett@unchealth.unc.edu)

## Liz Thurston

Physician Liaison and Recruitment Specialist

919-938-7153 | [Elizabeth.Thurston@unchealth.unc.edu](mailto:Elizabeth.Thurston@unchealth.unc.edu)

# Medical Staff Leaders

## Medical Staff Officers

James B. Collins, III, M.D. – Chief

John R. Adams. – Vice Chief

Mir Mustafa Ali, M.D. – Member at Large

Krystal Keys, M.D. – Credentials & MEC at Large

Octavia Cieza, M.D. – Immediate Past President

Sanjay Singareddy, M.D. – Chief of Medicine

Kevin Johnson, M.D. – Vice Chief of Medicine

Jerry Dickinson, M.D. – Chief of Surgery

Nicole Scouras, M.D. – Vice Chief of Surgery

Hasan Baloch, M.D. – Chief of Hospital Services

Richard Zhang, M.D. – Vice Chief of Hospital Services

## Medical Directors

John Adams, M.D. – Hospitalists

Drennan Smith, M.D. – Laboratory

Ben Atkeson, M.D. – Cardiology

Russell Anderson, M.D. – Oncology

Thomas Powell, M.D. – Vascular Lab

Megan Kirk, M.D. – Emergency Services

Frank Sutton, M.D. – Anesthesia Director

Jodi Bailey, M.D. – Women's Services

Michael Kwong, M.D. – Radiology Services

Mir Mustafa Ali, M.D. – Respiratory Services

Edwin Hartman, M.D. – Cardiac Rehab

Matthew Hook, M.D. – Cath Lab

James B. Collins, III, M.D. – Wound Center

Dennis Koffer, M.D. – Hospice

# Medical Staff Governance

- Three Medical Staff Departments
- 761 total medical staff members
- MD's, DO's, PA's, NP's, CRNA's
- Medical Executive Committee
- Credentials Committee
- Peer Review Committee

| Department of Hospital Services   | Department of Medicine  | Department of Surgery   |
|---|---|---|
| Radiology<br>Emergency<br>Medicine<br>Psychiatry<br>Pathology<br>Radiation Oncology | Internal Medicine<br>Family Practice<br>Gastroenterology<br>Nephrology<br>Cardiology<br>Pulmonology<br>Hematology/Oncology<br>Infectious Disease<br>Neurology<br>Pediatrics<br>Rheumatology<br>Physical Medicine and Rehabilitation | General Surgery<br>Urology<br>Anesthesiology<br>Vascular and Thoracic Surgery<br>OB/GYN<br>Neurosurgery<br>Ophthalmology<br>Otolaryngology<br>Plastic Surgery<br>Podiatry |



# 2021-2022 Medical Staff Meeting Calendar

## **General Medical Staff Meetings**

October 2022                      TBD

## **Department of Medicine**

October 2022                      TBD

## **Department of Surgery**

October 2022                      TBD

## **Department of Hospital Services**

October 2022                      TBD

## **Credential Committee**

Monthly Meetings the First Wednesday of Each Month 5:30 p.m. by WebEx

## **Medical Executive Committee**

Monthly Meeting the third Wednesday of Each Month 7:00 a.m. by WebEx



# Staff Information



# FY22 Goals

## **Organizational Goals for the 2022 Fiscal Year (July 1, 2021 - June 30, 2022)**

[Please review UNC Health Johnston Goals by clicking here](#)

- View UNC Health Johnston updates on the [FY22 Goals Dashboard](#).
- View UNC Health [FY22 Organizational Goals main page](#).
- Download Johnston's FY22 Goals Communications Packet [here](#).

# Education Department

Johnston Medical Mall  
Smithfield  
919-938-7736

- Online Training
- Shadow Students
- Clinical Rotation Students
- Outreach Programs
- Health Fairs / Screenings
- Safe Sitter Classes®
- Childbirth Classes
- Breastfeeding Classes
- Career Fairs / Recruitment Fairs

## **DIABETES EDUCATION**

Certified Diabetes Educators | Inpatient and Outpatient | Provider Order Required



# Medical Student Education Program

Renee Lett, Coordinator  
919-209-5168

- Clinical Rotation Site for Campbell University School of Osteopathic Medicine
- Weekly Didactic Sessions
- 23 Medical Specialties Available
- 60 Physician Preceptors
- 11 Third Year Students
- 11 Fourth Year Students
- Onsite Coordinator
- Onsite Director of Student Medical Education
- #1 Requested Rotation Site for the Class of 2023

## Medical Student Education

Campbell University School of Osteopathic Medicine 3<sup>rd</sup> & 4<sup>th</sup> Year D.O. Students

# Emergency Information

## Overview of Codes

**To Report an Emergency Dial: Smithfield – 7777 Clayton – 8888**

**Code RED**

Security Alert

Code SECURE

Code PINK

Code STRONG

Code WEATHER

Code D

Level I = Administrative staff and staff at work handles

Level II = All staff are called to return

**Code BLUE**

Code CONTRAST (Medical Mall Only)

Code RAPID RESPONSE

Code RAPID RESPONSE PEDIATRIC

Code STROKE (Suspected Stroke)

Code STEMI (Suspected Heart Attack)

**Fire (R.A.C.E)**

Active shooter (Run-Hide-Fight)

Facility Lock Down (Level 1-Partial Level2-Total)

Infant/child abduction (Age/Unit/Campus)

Violent Behavior (Provide Location)

Tornado Watch or Warning, ice, snow, etc.

Disaster, review role and call back list

**Cardiopulmonary Arrest**

Reaction to radiology contrast medium

Adult medical emergency

Infant/Child medical emergency

Staff Calls Rapid Response, Provider determines Code STEMI or Code STROKE

# Emergency Information

## EMERGENCY NUMBERS

|  |          |
|--|----------|
| Smithfield                                   | 7777     |
| Clayton                                      | 8888     |
| Medical Mall/<br>Medical Office Buildings    | Call 911 |
| For all codes- specify Smithfield or Clayton |          |

## PATIENT WRISTBANDS

| Wristband Color | Communicates                      |
|-----------------|-----------------------------------|
| Red             | Allergy (food and drug)           |
| Yellow          | Fall risk                         |
| Purple          | DNR (Do Not Resuscitate)          |
| Pink            | Limb Alert / Restricted Extremity |

## BROSELOW Pediatric Wristbands

|                   |               |              |                   |                   |                  |                 |                   |                  |
|-------------------|---------------|--------------|-------------------|-------------------|------------------|-----------------|-------------------|------------------|
| 3kg<br>4kg<br>5kg | Pink<br>6-7kg | Red<br>8-9kg | Purple<br>10-11kg | Yellow<br>12-14kg | White<br>15-18kg | Blue<br>19-23kg | Orange<br>24-29kg | Green<br>30-36kg |
|-------------------|---------------|--------------|-------------------|-------------------|------------------|-----------------|-------------------|------------------|

## PATIENT SOCKS

| Sock Color | Communicates                 |
|------------|------------------------------|
| Red        | Involuntary Commitment (IVC) |
| Yellow     | Fall risk                    |

# CODE BLUE Policy

## CURRENT ROLE

**First Responder**– establish arrest has occurred and call for help 7777 or 8888. Begin CPR.

**Second Responder**– bring crash cart, ensure patient on hard surface. Attach patient to defib monitor or AED, setup suction. Establish IV if competent. Follow directions of ACLS or PALS certified staff.

**Critical Care RN/ ED RN**– coordinates resuscitative efforts, directs team  
Provides cardiac rhythm interpretation, med admin, defibrillation. Assigns team roles. Follows ACLS/PALS guidelines until physician arrives.

**Medication RN**– ED nurse, Critical Care nurse, or experienced ACLS/PALS certified provider will administer medications during code. Inform Recording Nurse name, dose, route, and time of meds administered. Assist with IV access prn. Transport monitor/defibrillator to codes in Lithotripsy, public access areas, or ground floor.

**Recording RN**– Charge RN responsible for documentation of code events, including code documentation in patient record, Code Evaluation Sheet, debriefing form, and occurrence report.

- If no charge nurse at JH-S, Critical Care RN/ designee will record.
- If no charge nurse at JH-C, ED RN/ designee will record.

**Pharmacist**– assist with medication preparation or obtaining medications

**Physician**– first physician responder is Code Team Leader until patient attending physician arrives. Staff physicians/ hospitalists encouraged to respond. Only physician may terminate resuscitation efforts.

**ED Physician**– respond to adult codes and assist as needed. Code Team Leader for all pediatric codes.

**Cardiology Tech and/or Respiratory Therapist**– respond to all codes. Connect patient to EKG as directed. Respiratory will provide airway support, not limited to, intubation, ABGs, and ventilation.

**Anesthesiology**– called if needed for patient management

**Nurse Manager/ NAC**– respond to all codes, assist as needed. Manage extra staff members present.

**Unit Secretary**– monitors telephone, makes notifications, relays messages.

**Spiritual Care Staff**– may respond weekdays 8:30am– 5:00pm

**Volunteer Chaplains**– page after hours/ weekends as needed.

**Laboratory**– respond and obtain labs as ordered.

**Radiology**– respond and obtain any x-rays as ordered.

# Active Shooter

## Run, Hide, Fight

### HOW TO RESPOND WHEN AN **ACTIVE SHOOTER** IS IN YOUR VICINITY

Quickly determine the most reasonable way to protect your own life. Co-workers, visitors and patients are likely to follow the lead during an active shooter situation.

#### **RUN**

- Have an escape route and plan in mind.
- Leave your belongings behind.
- Keep your hands visible.
- Help others escape if possible.

#### **HIDE**

- Hide in an area out of the active shooter's view.
- Block entry to your hiding and lock the doors.
- Silence your cell phone.
- Turn lights OFF.

#### **FIGHT**

- As a last resort and only when your life is in imminent danger.
- Attempt to incapacitate the active shooter.
- Act with physical aggression and throw items at the active shooter.

**CALL 911 WHEN IT IS SAFE TO DO SO**

#### How to respond when Law Enforcement arrives on the scene

##### When Law Enforcement arrives:

- Remain calm, and follow Officers' instruction.
- Avoid pointing, screaming and / or yelling.
- Immediately raise hands and spread fingers.
- DO NOT STOP to ask Officers for help or direction.
- Keep hands visible at all times when evacuating, just proceed in the direction.
- Avoid making quick movements toward Officers from which Officers are entering the premises.

##### Information you should provide to Law Enforcement or 911 operators:

- Location of the victims and the active shooter.
- Number and type of weapons held by the shooter.
- Number of shooters, if more than one.
- Physical description of shooter(s).
- Number of potential victims at the location(s).

#### Recognizing signs of potential workplace violence

An active shooter may be a current or former employee. Alert your human resources department if you believe an employee exhibits potentially violent behavior. Indicators of potentially violent behavior may include one or more of the following:

- Increased use of alcohol and/or illegal drugs
- Unexplained increase in absenteeism, and/or vague physical complaints
- Depression / withdrawal
- Increased severe mood swings, and noticeably unstable or emotional responses
- Increasingly talks of problems at home
- Increase in unsolicited comments about violence, firearms, and other dangerous weapons and violent crimes

# Violence in the Workplace

- UNC Health Johnston and UNC Health have a strict zero tolerance policy against **workplace violence**, *in any form and from any person(s)*.
- Workplace Violence includes, and is not limited to:
  - Intimidation
  - Threats
  - Physical attacks
  - Property damage

**ALL threats or acts of violence must be reported immediately to your supervisor and Protective Services (Security).**

- Call CODE STRONG for violent patient.
- Call Operator to reach Protective Services for all others.

## De-Escalation Tips

- Be empathic and nonjudgmental. Pay attention to the person's feelings.
- Respect personal space.
- Remain calm, rational, and professional.
- Focus on feelings, listening for the person's real message.
- Ignore challenging questions, to avoid a power struggle. Bring the focus back to the person and the immediate concern.
- Set limits on behavior, giving clear and simple instructions, with a positive choice first.
- Be thoughtful on what is negotiable and what is not. Offer options and flexibility when possible.
- Allow silence for reflection, even if uncomfortable. This allows time for decisions, without rushing.

# Fire Safety

## In the event of a FIRE remember RACE:

**R- (Rescue)** Move others from danger of fire and/or smoke.

**A- (Alert Others)** Pull nearest fire alarm pull station and call operator to report emergency. 7777 in Smithfield, 8888 in Clayton.

**C- (Confine)** Close all doors and windows to contain fire.

**E- (Extinguish)** Select the appropriate extinguisher.

## Deploying a fire extinguisher (PASS):

**P-** Pull pin.

**A-** Aim at the base of the fire.

**S-** Squeeze handle.

**S-** Sweep side to side.

## SAFETY DATA SHEETS (SDS)

- Intranet "Booklet Icon" on right
- Emergency Department (Paper Copy)



# Environment of Care Safety

The Environment of Care Committee manages a broad-scoped Safety Management Program that will obtain the participation of employees, physicians, and other associated entities in improving and maintaining safe conditions and practices within all buildings and grounds of the hospital system.

Scope: <https://unhealthcare-johnston.policystat.com/policy/6417204/latest/>

## **CONTACTS:**

Michael Thompson, Director of Engineering/ Chairman of EOC, (919) 938-7712

Sarah Williford, Safety Officer, (919) 938-7713

# Cultural Awareness

Please review the following presentation on valuing and respecting our cultural differences. [View here](#)

# Ethics Committee

Any hospital employee who believes there is a moral question involving a patient's care can make a referral to the ethics committee for recommendations.

Please contact Dr. Rodney McCaskill, Chief Medical Officer  
[Rodney.Mccaskill@unchealth.unc.edu](mailto:Rodney.Mccaskill@unchealth.unc.edu)

# Employee Health

2<sup>nd</sup> Floor  
Bright Leaf Tower  
Smithfield

The following Employee Health Services are available for physician nonemployees:

## **Blood Borne Pathogen exposure work-up:**

- Contact and follow-up with your practice/employer (two hour window to start PEP)
- Contact Employee Health at 938-7532
  - Source Patient Labs in Epic – Patient Needlestick Package
  - Report exposure immediately
- Don't order tests yourself -- law requires use of a confidential process

**TB Skin Test** for credentialing (you keep the hard copy results)

**CAPR Training / N95 Fit Testing**

**Flu vaccination**

**COVID-19 Booster**

# Mandatory Seasonal Influenza & COVID-19 Vaccination Program

- All hospital personnel including the medical staff must be vaccinated annually against the seasonal flu.
- All hospital personnel including the medical staff must be vaccinated against COVID-19.
- The hospital's Employee Health department will offer the vaccine at no cost.
- Verification of receiving the seasonal influenza vaccine and COVID-19 vaccine is required.
- Exemptions due to medical contra-indications or religious reasons will need to be applied for each year.
- Medical staff who cannot produce proof of vaccination or exemption within four weeks from the availability of the vaccine at UNC Health Johnston will be subject to restrictions as determined by the Medical Executive Committee.

# ID Badge

Please visit the Human Resources department on the 4<sup>th</sup> floor of the Bright Leaf Tower to obtain your identification badge.

The physician lounge, physician parking lot and many clinical areas are accessible only by swiping your identification badge.

Your identification badge should be worn on campus at all times for both security and safety reasons.

Your identification badge should be worn above the waist on a lanyard or clipped to your shirt.

# Infection Prevention & Control

Ground  
Floor  
Smithfield

## Infection Control Department provides continuous surveillance of the following:

### **NHSN** (CDC Surveillance & Mandatory Reporting)

- Central Line Associated Blood Stream Infections (CLABSI)
- Blood Stream Infections (BSI)
- Catheter Associated Urinary Tract Infections (CAUTI)
- Urinary Tract Infections (UTI)
- Ventilator Associated Events (VAE)
- Surgical Site Infections (SSIs)
- Clostridium Difficile
- All Multi-Drug Resistant Organisms (MDRO's)

### **Communicable Disease reporting to Health Department**

### **Hand Hygiene Compliance**

### **Isolation Compliance**

Infection Control Practitioners are available Monday- Friday, 7:30 am- 4:30 pm. For all other times please contact us through the operator.

Contact information: 919-938-7168 or 919-938-7735

Surveillance monitored at Smithfield and Clayton locations.



# Prevention Strategies

## MDROs

Options for treating patients with these infections are often extremely limited and are associated with increase lengths of stay, cost, and mortality.

- Hand Hygiene, Hand Hygiene, Hand Hygiene!
- Environmental Measures
- Judicious use of Antimicrobial agents
- Isolation Precautions
  - Standard precautions for all patients
  - Isolation precautions per hospital policies.

## CAUTI

The most common HAI. Risk for a CAUTI increases by 5% for every day the catheter remains.

- Hand Hygiene
- Use external catheters, Purewick (females) condom caths (males) as first option
- Only place Foley catheters when necessary
- Remove Foleys as soon as possible
- Daily review of CDC Catheter Needs Assessment

## SSI's

Associated with a mortality rate of 3%, and 75% of SSI- associated deaths are directly attributed to the SSI.

- Hand Hygiene
- Mitigate risk factors
- Glycemic control
- Maintain normothermia
- Antibiotic prophylaxis
- Patient education

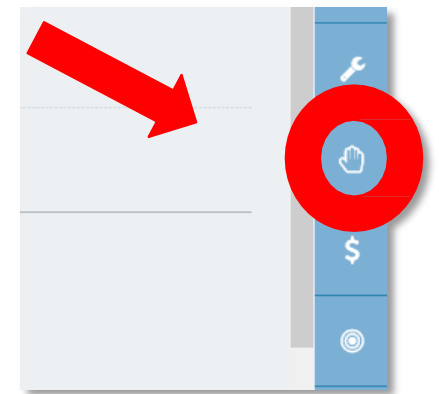
## CLABSI

Mortality rates as high as 25%. 1/3 of all HAI deaths are due to a CLABSI infection. CDC estimates the annual cost is more than \$1 billion, the cost per patient is more than \$16,000

- Hand Hygiene
- Alternative to central line, i.e. midline catheters
- CHG skin preparations
- Full-barrier precautions during insertion
- Avoid Femoral lines
- Remove unnecessary catheters

# Clean In, Clean Out

- Clean In, Clean Out asks all health care personnel to perform hand hygiene (by soap/water or alcohol based hand rubs) every time they enter (Clean In) and exit (Clean Out) a patient room/space.
- The goal of Clean In, Clean Out is to improve patient safety while hard-wiring a culture of hand hygiene into our daily work. This goal applies to both clinical and nonclinical staff because we all can help keep our patients safe by practicing proper hand hygiene.
- All staff are asked to submit 5 hand hygiene observations monthly. To enter your observations please go to Johnston Health intranet and click on the hand in the right side column.



# Accreditation and Regulatory Services

Our hospital responds to and prepares for unannounced surveys (state, CMS, and TJC ) and also responds to complaints from regulatory services.

The Joint Commission can come at anytime.

**Important note: Surveyors love to speak to physicians.** Questions typically asked include:

- Tell me about your Focused Physician Practice Evaluation (FPPE) and Ongoing Physician Practice Evaluation (OPPE).
- What is your role in a disaster?
- How does the organization involve the Medical Staff in establishing Performance Improvement goals?
- How is safety addressed by the organization and the medical staff?

## CONTACT US

If you have any questions, call the quality department at 919-938-7381.

# The Joint Commission

- The Joint Commission helps ensure quality health care through the development of standards for patient safety.
- Johnston Health undergoes review by the Joint Commission to ensure that our facilities comply with the standards and regulations set forth from the Joint Commission and Centers for Medicare and Medicaid Services (CMS).
- Our last triannual Joint Commission survey was in December 2019.
- Providers may report concerns without fear of retaliatory disciplinary actions by contacting risk management at 919-938-7121, entering an occurrence report or by contacting The Joint Commission directly.

# Clinical Quality Initiatives

- Hospital quality measures
- Reducing all cause readmissions/mortalities within 30 days
- Reducing hospital acquired infections
- Reducing patient safety events

## **CONTACT US**

For additional information/ suggestions for quality improvement, call 919-938-7381.

# Sepsis Core Measure

- Focuses on adults 18 years and older
- **CMS Rationale:** "The evidence cited for all components of this measure is directly related to decreases in organ failure, overall reductions in hospital mortality, length of stay, and costs of care."
- SEP-1 is a bundled measure – must complete all components of the bundle in order to pass the measure
- The Sepsis True North statement for UNC Health Johnston is as follows:



We do reliable & repeatable processes because

**SEPSIS WAITS FOR NO ONE.**

*What we do matters.*

# Sepsis Provider Education

You should receive the following:

- **Sepsis Badge card** (from Quality Assurance/Infection Control)
  - 1 side contains list of CMS SIRS criteria and organ dysfunctions along with CMS definitions of severe sepsis and septic shock
  - Other side contains simplified sepsis algorithm
- **Sepsis Monitoring Tool** (see below to access)
  - Tool used to identify severe sepsis and septic shock
  - Shows criteria at top, definitions in middle and sepsis bundle at bottom (specifics of the monitoring tool are reviewed in the power point)
- **CMS Sepsis Monotherapy antibiotic list** (see below to access)
- **Instructions to access Sepsis Education** (see below to access)

Please Review the Sepsis Education, Sepsis Monitoring Tool, and CMS Sepsis Monotherapy antibiotic list. [Click Here](#) enter your U# and password provided by Medical Staff Services.

**Please complete the survey at the end of sepsis power point.**





# Service Lines



# Behavioral Health Inpatient Care

UNC Health Johnston provides a 20 bed inpatient [behavioral health department](#) staffed by licensed psychiatrists and advanced practice providers.

Documents to Review:

- [North Carolina Commitment Law and Procedure](#)
- [Legal Criteria for Involuntary Commitment](#)
- [Next Step After Clinician Petition for Involuntary Commitment](#)
- [What Happens After a Magistrate Issues a Custody and Transportation Order](#)

# Home Care

Home care provides medically necessary services to treat, rehabilitate, sustain or restore a patient to their optimal health.

Referrals are made by the physician.

Patients qualify for home care if they are **homebound and/or have a medical need that requires skilled care.**

## Conditions that may qualify for home health:

- Disease management, medication management, wound care, IV therapy, tube feedings, catheter care, teaching
- Occupational and physical therapy
- Psychosocial care, need for community services, and financial resource assistance

UNC Health Johnston Home Care does not provide personal care services but can help with bathing and personal hygiene.

## Criteria for Home Care

- **Homebound**- normal inability to leave home, requires considerable and taxing effort to do so
- **Under care of a physician**- must sign and oversee plan of care and sign face to face documentation
- **Skilled Need**- medically reasonable and necessary

## Home Care Provides

Intermittent skilled care at home  
Wound care/ wound vacs  
Education-Diabetes, ostomy, etc  
Blood Work in conjunction with other skilled care

IV Antibiotics  
Medication management  
Physical/occupational therapy  
PT/INR checks managed in home

# Hospice Qualifications & Services and Palliative Care

## Hospice Care

Hospice is a special way of caring for patients with a life-limiting illness who **no longer** seek curative treatments.

Quality of life is enhanced through symptom management and comfort care.

## Qualifications for Hospice Care

- Doctor and hospice house medical director certify the patient has a life-limiting illness and if the disease runs its normal course, death may be expected in six months or less
- Patient elects Hospice benefit choosing palliative, comfort care

## Hospice Services

- Core services consists of physician, nursing, medical equipment and supplies, nursing assistant, social work services, medications.
- Medications related to terminal diagnosis- drugs for symptom control and pain relief.
- Respite or inpatient care for pain and symptom management.
- Grief support for patient and family- includes 13 months bereavement care for family

## Palliative Care

- Full-time Palliative Care Nurse is available for consults within the hospital, in the oncology clinic and, as requested, in patients' homes to develop goals of care and discuss advance care planning.
- Palliative Care consults are ordered by Physicians, NPs and PAs.

# Home Hospice

Available **wherever** patient's reside.

## **Team members:**

- Physician/Medical director
- Registered nurses
- Certified nursing assistants
- Medical social workers
- Chaplain
- Trained volunteers
- Administrative support staff

## **Who pays?**

When the appropriate criteria are met, Medicare, Medicaid or private insurance cover Hospice services.

# SECU Hospice House of UNC Health Johnston



Open since June 2010, the [SECU Hospice House](#) is in a peaceful setting, a short distance from Johnston Health. The house is designed to look and feel like home.

All 18 patient rooms have separate heating and cooling units and in-suite bathrooms. Sleeper sofas make overnight stays more comfortable for loved ones. An interfaith chapel and meditation garden offer spaces for quiet reflection.

All patients admitted to the hospice house must meet hospice eligibility criteria or already be enrolled in a hospice program.

426 Hospital Road, Smithfield, NC 27577 | 919-209-5100

# Hospice Levels of Care

Hospice levels of care offered at the SECU Hospice House include:

## **General Inpatient Care**

Appropriate for patients requiring skilled frequent intervention for management of symptoms (i.e., pain, respiratory distress, agitation or uncontrolled nausea and vomiting)

## **Residential Care**

Appropriate for more medically stable patients who have a prognosis of weeks or less, and require more assistance than is available in their home setting or have a home environment not conducive to their care needs.

## **Respite Care**

Appropriate as short-term (up to 5 days) care to the patient when currently enrolled in hospice and when necessary to relieve family members or the person caring for the patient at home.



# Oncology Services

## SMITHFIELD

Johnston Medical Mall  
514 N. Bright Leaf Blvd.  
919-989-2192

## CLAYTON

Johnston Professional Plaza  
2076 Hwy. 42 W.  
919-585-2235

### Hematology Oncology

- Chemotherapy
- Iron Infusions/Anemia Workup
- Hydration Therapy
- Blood/Blood Product Transfusions
- Injections for blood disorders and vitamin deficiencies
- Inpatient consults
- Bare Essentials Boutique– Wigs, Scarves, etc.

### Radiation Oncology

- Varian Linear Accelerator 21 IX
- Radiation Therapy
- Inpatient consults
- Certified Radiation Experts



# Pharmacy Smithfield & Clayton

Pharmacy Services consists of an inclusive team of purpose driven people that are united by our passion to improve the health of the people in our communities. We strive for the five rights of medication administration: right patient, right medication, right dose, right route, and right time. Our true north statement is "we are committed to caring for our community through proper drug management."

- 5 Pharmacies across both campuses

## Our Pharmacy Services include the following:

### **Inpatient Pharmacy:**

Online Formulary  
Antibiotic Stewardship  
Renal Antimicrobial Dosing  
Pharmacy Dosing  
IV to PO Substitutions  
Daily Anticoagulation Reviews  
Parenteral Nutrition  
Medication Reconciliation (ED  
Technician limited hours)

### **Oncology:**

Biosimilars  
Immunotherapy  
Iron  
Renaflexis  
IVIG  
Zometa

### **Employee (JHOP):**

Meds to Beds Program  
(*Smithfield only*)  
Employee Prescriptions  
(*Smithfield only, Delivery  
to Clayton*)

### **Inpatient Pharmacy:**

Smithfield: 151-6124  
Clayton: 585-8760  
Hours 24/7

### **Oncology:**

Smithfield: 919-938-7824  
Clayton: 919-585-8828  
Hours: 8 a.m.- 4:30 p.m. (M-F)

### **Employee (JHOP):**

Phone: 919-938-7386  
Hours: 9 a.m.- 5:30 p.m. (M-F)  
*Smithfield only*

# Laboratory Services

Smithfield  
919-938-7142

Clayton  
919-585-8480

Pathology  
919-938-7141

UNC Health Johnston offers a wide range of laboratory services, including:

- **Core Laboratory**— Chemistry, Immunochemistry, Hematology, Coagulation, Urinalysis, Serology
- **Microbiology**— complete services such as bacterial ID/Sens and PCR testing
- **Blood Bank**— complete transfusion services of red cells, platelets, plasma, cryo, and Rhogham
- **Referral Testing Labs**— UNC, UNC Rex, Mayo Clinic
- **Outpatient Phlebotomy:**  
Monday- Thursday, 7 a.m.- 7 p.m.  
Friday, 7 a.m.- 6 p.m.  
Saturday, 7- 11 a.m.
- **Anatomic Pathology and Histology:**  
8 a.m.- 4 p.m.



Laboratories are accredited by the College of American Pathologists

# Radiology and Imaging

Smithfield Campus  
919-938-7190

Clayton Campus  
919-585-8450

Ambulatory Imaging  
Johnston Medical Mall  
8 a.m.- 5 p.m.  
919-209-5153

**Wake Radiology UNC REX provides  
all reads for Radiology and Imaging  
Services in Smithfield and Clayton.**

## **Services Include:**

- X-ray/ Diagnostic imaging 24/7
- Fluoroscopy & Remote Fluoroscopy
- CT- Scan 24/7
- Nuclear Medicine
- Ultrasound 24/7
- 3D Mammography (including biopsies, screening, and diagnostic)
- MRI
- Interventional Radiology
- Bone Densitometry / DEXA scan
- C-arm for OR use
- PET/CT scan



Nuclear Medicine, MRI, and Interventional Radiology on-call for emergencies after hours. C-arm provided for OR as needed. STAT interpretations 24/7. PET/CT is available for outpatient appointments on Saturdays in Smithfield.

# Rehab Services

Johnston Medical Mall  
514 N. Bright Leaf Blvd  
Smithfield

[Johnston Health's Rehab Services](#) provides evaluations and treatments devoted to maximizing recovery and optimizing functional abilities.

## Our Team

- Physical Therapists
- Occupational Therapists
- Speech-Language Pathologists
- Physical Therapist Assistants
- Physical Therapist Technicians



## PHYSICIAN REFERRAL REQUIRED

To refer a patient to rehab services, call 919-938-7296.



# Lymphedema Therapy

Johnston Medical Mall  
514 N. Bright Leaf Blvd  
Smithfield



Rehab services offers outpatient lymphedema therapy completed by a certified lymphedema therapist who will complete a personal evaluation and develop a treatment plan.

## **PHYSICIAN REFERRAL REQUIRED**

To refer a patient to lymphedema therapy, call 919-938-7296.

# Cardiovascular & Pulmonary Services

Smithfield and Clayton

## Cardiac and Vascular

- Cardiac Stress testing
- EKG
- Holter/Event Monitoring
- Echocardiography/TEE
- Pediatric Echocardiography
- Carotid US
- Venous Doppler
- Arterial Duplex/PVR
- Venous Reflux
- Renal Artery Duplex
- Mesenteric Arterial Doppler
- Aorta Duplex with Iliacs
- EEG

## Respiratory Care

- Ventilator Care/Protocol Management
  - Early Mobility Team
- Nebulizer/MDI
- Blood Gas Lab
- Hi Flow Oxygen
- CPAP/BiPAP
- Intubation
- Overnight Recording Pulse Oximetry
- Pulmonary Function Testing
- Bronchoscopy/EBUS
- COPD Education for Readmission reduction
- Rapid Response/CODE team

# Cardiopulmonary Rehab

Johnston Medical Mall  
514 N. Bright Leaf Blvd.  
Suite 900  
*Corner of Bright Leaf Blvd. &  
Hospital Road*  
919-938-7127

Cardiopulmonary Rehab is a AACVPR-Certified program that provides services for those patients with conditions that affect the heart and/or lungs.

Patients attend classes on Monday, Wednesday and Friday, for 1 hour, up to 36 sessions. The goal is for the patient to return to their normal activities.



## TO PLACE A REFERRAL

If your patient has a diagnosis that meets the criteria to attend the program, place an ambulatory referral in EPIC to Cardiopulmonary Rehab and we will call the patient to schedule an appointment.



# Cardiopulmonary Rehab

Johnston Medical Mall  
514 N. Bright Leaf Blvd.  
Suite 900

*Corner of Bright Leaf Blvd. &  
Hospital Road*  
919-938-7127

## Some of the conditions we treat include:

- Alpha-1 antitrypsin deficiency
- Angina
- Angioplasty
- Asthma
- Chronic Bronchitis
- COPD
- CABG
- Emphysema
- Heart attack
- Heart or lung transplant
- Heart valve surgery
- Interstitial lung disease
- Pneumonia due to COVID
- Pulmonary fibrosis
- Restrictive lung disease
- Sarcoidosis
- Shortness of breath due to COVID
- Stent placement and more

Services we provide in Cardiopulmonary Rehab include exercise, stress management, dietary intervention and lifestyle modification

## Our care team includes:

A Clinical Dietician, Exercise Physiologist, Exercise Specialist, Medical Director, Registered Nurse and Respiratory Therapist.

## TO PLACE A REFERRAL

If your patient has a diagnosis that meets the criteria to attend the program, place an ambulatory referral in EPIC to Cardiopulmonary Rehab and we will call the patient to schedule an appointment.

# Chest Pain Certification

Smithfield and Clayton

Monday- Friday, 0700-1700  
Closed major holidays.

## Both Clayton and Smithfield are Chest Pain Center Accreditation from ACC Accreditation Services

Goals for the patient presenting with symptoms of acute coronary syndrome (ACS) include:

- 12 lead ECG performed and interpretation within **10 minutes** of arrival or onset of symptoms
- Door to troponin result < **60 minutes**
- Door to departure of identified STEMI patient < **30 minutes**
- Door to first device activation < **90 minutes**

UNC Health Johnston has identified transfer for PCI as treatment of choice **only when the UNC Health Johnston Cath Lab** is not available. We use Johnston County EMS to transfer our patients to a tertiary facility. Immediate notification by calling 911 is an important step in this process.

### CONTACT US

If you have any questions, call the chest pain department at one of the following numbers: Carolyn at 938-7845, Michelle at 938-7621 or Mitch at 938-7616.

# Stroke Care

Smithfield and Clayton

## Both Clayton and Smithfield are recognized by The Joint Commission as Primary Stroke Centers

UNC Health Johnston has partnered with Telespecialists™ Virtual Neurologist to assist with our initial assessment of acute stroke patients with last known well within 24 hours. They are responsible for discussing indications and contraindications with the patient and family member(s) and obtaining verbal consent for alteplase.

Telespecialist also available for STAT calls and follow-ups as needed. Robots are kept in the Emergency Department but can be utilized on the nursing units.

### Goals for the patient presenting with symptoms of a stroke include:

- Door to Telespecialist notification **≤ 10 minutes**
- Door to CT/MRI **≤ 25 minutes** (MRI when CT is down)
- Door to CT/MRI read **≤ 45 minutes**
- Door to alteplase **≤ 60 minutes**

Patients receiving alteplase are admitted to ICU at either Smithfield or Clayton for the first 24 hours of their care. If the patient is a candidate for surgical or interventional care due to a large vessel occlusion or post hemorrhagic stroke, they are typically transferred to either UNCMC or REX for care.

# Stroke Care

Smithfield and Clayton

## Physician Responsibility during a CODE STROKE on Inpatient Units

- Respond to all Rapid Response Calls – determine whether a Code Stroke should be called after initial evaluation of the patient
- Ask for Code Stroke to be called overhead
- ED MD to respond to all Inpatient Code Strokes to assist with process
- Place Stroke Order Set orders
- Discuss findings and assessment with Telespecialist Neurologist to determine best plan of care for the patient
- Communicate CT report to Telespecialist Neurologist
- Write orders for patient to be transferred to a higher acuity bed and/or coordinates transport to Comprehensive Stroke Center for thrombectomy if LVO is suspected; or surgical evaluation for potential intervention if indicated

***The same goals apply to IP code stroke patients as those that arrive in the ED***

## CONTACT US

If you have any questions, call the chest pain department at one of the following numbers: Carolyn at 938-7845, Michelle at 938-7621 or Mitch at 938-7616.

# Heart & Vascular Care- Cath Lab

Smithfield  
Monday-Friday,  
7 a.m.- 5 p.m.  
*(excluding holidays)*

UNC Health Johnston's Cath and EP labs are state-of-the-art full-service labs that provide both cardiac and vascular diagnostic and interventional services to patients.

## Cardiac Tests and Procedures

- Diagnostic Cardiac Catheterization
- Coronary Intervention including STEMI patients (Acute MI)
- Cardioversion
- Transesophageal Echocardiograms
- Catheter Ablation
- Electrophysiology Study
- Event Monitoring Implants
- Pacemaker
- CardioMEMs
- ICD Implants
- Bi-Ventricular Implants
- Intra-Aortic Balloon Pump Placement
- Impella VAD placement

## Vascular Tests and Procedures

- Endovascular Procedures:
  - Lower Extremity
  - Kidney
  - Carotid and Mesenteric
- Full array of diagnostic angiography and catheter-based interventions

NCHVA Cardiology APPs are onsite 24/7 for cardiology consults and/or questions. You can reach them at 919-810-9164.

# Sleep Lab

3rd Floor  
Bright Leaf Tower  
Smithfield

UNC Health Johnston in Smithfield is home to a sleep lab accredited by the Accreditation Commission for Health Care. Adults can take a sleep study, or polysomnogram, to learn more about their condition and start the journey to more satisfying sleep.

Services offered:

- All Night Polysomnography
- CPAP Titration
- Split Study
- Multiple Sleep Latency Testing
- Home Sleep Testing

## TO PLACE A REFERRAL

To order for your patient, place a referral in EPIC. Sleep testing is done on **outpatients only**.

# Therapeutic Wound Care

Johnston Medical Mall  
514 N. Bright Leaf Blvd  
Smithfield  
919-938-7716

UNC Health Johnston's Therapeutic Wound Center includes an experienced team of professionals who've been treating wounds longer than anyone else in the Johnston County area. If your patient has a wound that is not showing signs of healing, please contact the Wound Center. Wound care is done on outpatients only.

## **Wounds treated:**

- Arterial and venous ulcers
- Burns
- Diabetic foot wound
- Injuries
- Pressure injury
- Spider bites
- Surgical Wounds
- Wounds with signs of infection

## **Treatments include:**

- Debridement
- Hyperbaric oxygen therapy
- IV antibiotic therapy
- Negative pressure wound therapy
- Revascularization
- Specialized dressings
- Skin grafts & biologicals
- Compression therapy

# Project Access

Johnston Medical Mall  
Suite 1701  
514 N. Bright Leaf Blvd.  
Smithfield



Over 12,000 Johnston County residents and 9,000 Harnett County residents have **no** health insurance. The goal of Project Access is to provide the opportunity for every Johnston or Harnett County resident to receive access to health care.

## What is Project Access?

Project Access exists to assist communities across the nation with establishing and sustaining coordinated systems of charity care. There are 17 active Project Access programs in North Carolina, each unique to its own community.

Project Access of Johnston County/Harnett County is a physician-led volunteer initiative that gives low-income, uninsured county residents access to comprehensive medical care. Through Project Access, physicians and community partners like Johnston Health or Betsy Johnson Hospital, donate medical services without receiving reimbursement or compensation.

Project Access is not health insurance. It is however, an innovative, voluntary program designed to help community residents stabilize their health in a time of need when health insurance is not available.

## Who can participate?

Low-income, uninsured residents ages 19 up to 65, who are not eligible for Medicaid, Medicare, Worker's Compensation, VA benefits, or any other type of health insurance plan or coverage.

### Johnston County Location

514 N. Bright Leaf Blvd.  
Smithfield, NC 27577  
Office: [919-550-0011](tel:919-550-0011)  
Fax: [919-989-1206](tel:919-989-1206)  
[projectaccess@johnstonhealth.org](mailto:projectaccess@johnstonhealth.org)

### Harnett County Location

700 Tilghman Drive, Suite 728  
Dunn, NC 28334  
Office: [910-694-0113](tel:910-694-0113)  
Fax: [910-694-0112](tel:910-694-0112)





# Compliance & Risk Management

5<sup>th</sup> Floor

Bright Leaf Tower

Smithfield

Hours: M-F, 8 a.m.- 4:30 p.m.

## Donna Gibbons

Director of Compliance, Risk Management & Internal Audit  
919-938-7121 | [Donna.Gibbons@unchealth.unc.edu](mailto:Donna.Gibbons@unchealth.unc.edu)

## Theresa Lasky

Compliance/Risk/Audit Analyst  
919-938-7154 | [Theresa.Lasky@unchealth.unc.edu](mailto:Theresa.Lasky@unchealth.unc.edu)

## Mark Fang

Compliance/Risk/Audit Coordinator  
919-938-7551 | [Mark.Fang@unchealth.unc.edu](mailto:Mark.Fang@unchealth.unc.edu)

# Compliance & Risk Management

5<sup>th</sup> Floor

Bright Leaf Tower  
Smithfield

Hours: M-F, 8 a.m.- 4:30 p.m.

[Click Links Below Review.](#)

[UNC Health Johnston  
Compliance Handbook](#)

[Code of Conduct](#)

## Johnston Health Compliance Program



Johnston Health's mission is to improve the health of the people in our communities. In order to accomplish this mission, it is imperative that employees, volunteers and professional staff conduct themselves with the highest moral, ethical, and legal standards.



Johnston Health has implemented a compliance program to prevent and detect violations of the law and hospital policy. As stated in the Code of Conduct, all individuals associated with Johnston Health have an obligation to report any known violation of the law or hospital policy to the Compliance

### OPTIONS TO REPORT A VIOLATION

- ♦ Report the violation to your supervisor.
- ♦ Report the violation to the Compliance Officer - Donna Gibbons at 919-938-7121.
- ♦ Report the violation via the Compliance Hot Line (1-800-362-2921) or [hotline.unchealthcare.org](http://hotline.unchealthcare.org)

# HIPAA

(Health Insurance  
Portability and  
Accountability Act )

HIPAA Privacy Officer: Donna Gibbons

919-938-7121 | [Donna.Gibbons@unchealth.unc.edu](mailto:Donna.Gibbons@unchealth.unc.edu)

[UNC System Confidentiality Agreement](#)

You can access the UNC System **HIPAA Policies** by clicking the link below, choose the home tab and enter HIPAA in the search bar.

[Click to launch PolicyStat](#)

# HealthQuest Fitness & Wellness Center

Johnston Medical Mall  
Suite 1701  
514 N. Bright Leaf Blvd.  
Smithfield

Phone: 919-938-7581

[HealthQuest Fitness and Wellness Center](#) offers medically based programs to improve not only your fitness, but your overall health.

## Services & Amenities

- Discounted membership
- Facility tours and guest passes are available
- Cardiovascular machines such as treadmills, ellipticals, bikes, rowers, etc.
- Cycling room
- Free weights
- Group fitness studio, which includes chair aerobics, Zumba, yoga, etc.
- Indoor lap pool, whirlpool, and warm-water therapy pool
- Outdoor basketball court
- Racquetball courts
- Sitter Service
- Spacious locker rooms with steam rooms
- Strength training equipment
- Teaching kitchen
- We participate in the SilverSneakers, Prime, Silver & Fit and Renew Active and PeerFit programs.
- Services Offered:
  - Personal Trainer
  - Massage
  - Swim Lessons
  - Nutrition Counseling
  - Land and Water Aerobics
  - And much more!

## Hours of Operation:

Monday – Friday 5:00 a.m. – 9:00 p.m.

Saturday 8:00 a.m. – 5:00 p.m.

Sunday 1:00 p.m. – 5:00 p.m.

[www.johnstonhealth.org/healthquest](http://www.johnstonhealth.org/healthquest)



# Johnston Health Foundation

*Bridging the gap to provide quality health care close to home*

3<sup>rd</sup> Floor  
Bright Leaf Tower  
Smithfield

[The Johnston Health Foundation](#) was formed in 1992 as a non-profit organization to raise awareness and funds for Johnston Health. Contributions to the foundation are used to expand and supplement services and assistance to patients, and to fund equipment and capital needs. All gifts ultimately enhance the quality of care that Johnston Health delivers to patients and their families.

## Program Funds:

[Community Outreach Fund](#)

[Healthy Kids Fund](#)

[Angel Fund](#)

[Patient Assistance Fund](#)

[Heart Fund](#)

[Hospice Fund](#)

General Fund (for where it is needed most)

[Endowments](#)

## Signature Events and Campaigns:

Feb [All In Red Campaign](#)

April [Champions 5K/10K](#)

May [Portofino Derby Classic](#)

Sept [Annual Golf Classic](#)

Oct [Annual Social](#)

Nov [Gobble Waddle 5K/10K](#)

Dec [Tree of Light Ceremony](#)

Be a part of the [CADUCEUS GIVING CIRCLE](#) for UNC Health Johnston physicians with an annual cumulative gift of \$500+

## CONTACT US

919-938-7348

[www.johnstonhealth.org/foundation](http://www.johnstonhealth.org/foundation)



# Early Learning Center

Johnston Medical Mall  
514 N. Bright Leaf Blvd  
Smithfield  
919-938-7578

Help your child grow, flourish, and build the foundation for school success. Choose [UNC Health Johnston's Early Learning Center](#), one of the top-rated child care facilities in the Smithfield area. Children ages 6 weeks to 5 years get a well- rounded education and one-on-one attention that helps them thrive.

As an employee, you receive a **discounted rate** at the Early Learning Center. Your rate will depend on the age of your child/ children.

## Program Highlights

- 5 Star Center
- Year Round Instruction
- Developmentally Appropriate Practices
- Enrichment Programs
- Computer Instruction
- Spanish Instruction
- Secure Facility
- Indoor Activity Area
- Lunch and Snacks Provided

# ISD & Help Desk

Information Systems  
Department

## Why would I call the helpdesk?

- Help with Epic@UNC
- Help with your computer or device
- Help with access
- Help with Login to Network, EPIC, etc.
- Citrix
- LMS

## CONTACT US

Need help? Call 984-974-4357.

# Required Policies and Attestation

Please review the required policies in PolicyStat. You can return to this link at anytime to lookup a policy.

1. [Click to launch PolicyStat](#)
2. Enter your U# and password to login if prompted
3. Filter policies to review Medical Staff required policies only.
  - Top left, Change Location = Johnston Health (if needed)
  - Top navigation bar, click on Policies/Policies by Policy Tag Groups
  - From the Search Filter on the right, click the plus sign next to Policy Areas/Select All/None then click the plus sign next to Policy Tag Groups/Medical Staff Orientation
4. After reviewing the above orientation information and reviewing the required Medical Staff policies, [click here](#) to submit your name and attestation that you have completed the review of the required materials.

Welcome to the UNC Health Johnston medical staff and thank you for completing your orientation requirements.

Sincerely,

Dr. Rodney McCaskill, Chief Medical Officer  
UNC Health Johnston